

**PRE-REGISTRATION:**  
**REGISTRATION STARTS ON WEDNESDAY**  
**GET YOUR BADGE AND/OR BUY A TICKET ON SITE!**

**1:00 PM TO 6:00 PM** | APRIL 17, 2024  
REGISTRATION AND BADGE PRINTING

# Day 1 - April 18

TOTAL DAY 8:00 AM - 6:00 PM

EXHIBIT FLOOR HOURS 9:00 AM - 6:00 PM

**10:00 AM TO 4:00 PM** | DEMOS

**10:00 AM TO 4:30 PM** | SPEAKERS

REGISTRATION ON DAY 1 STARTS AT 8:00 AM

CHAMPIONSHIPS LOCATED IN THE OCTAGON

**3:30 PM** | FASTEST IN THE WEST  
(SCREEN REPLACEMENT)  
WINNER WILL BE ANNOUNCED 3:30 PM

**3:45 PM** | BACK GLASS CHAMPIONSHIP  
WINNER WILL BE ANNOUNCED 3:45 PM

**4:00 PM** | MICRO SOLDERING CHAMPIONSHIP  
BEGINS AT 4:00 PM AND ENDS BY 5:00 PM



COCKTAIL PARTY 5:00 PM - 6:00 PM

LASER LIGHT SHOW 5:45 PM - 6:00 PM



**SCHEDULE RECAP**



# Speakers Day 1

**BACK OF THE EXPO HALL, LEFT ROOM**

# DAY 1 SPEAKERS

<b>10:00 AM TO 10:15 AM</b>	JEREMY KWATERSKI DIRECTOR - GADGET REPAIR EXPO	INTRO TO THE EXPO AND THE FUTURE FOR THE GRE
<b>10:15 AM TO 10:30 AM</b>	JEREMY KWATERSKI, BRIAN AHERN, BRAD BROOME AND NICOLE RUSSELL REPAIRS FIRST ASSOCIATION	WHAT RFA CAN DO FOR YOU? WHAT IS THE ISP PROJECT!
<b>10:30 AM TO 11:00 AM</b>	JEREMY WILLIS WITH WISE/ DENNIS PROCK & ABRAHAM CHO WITH SAMSUNG WISE/SAMSUNG	SAMSUNG ISP AND WISE
<b>11:00 AM TO 11:30 AM</b>	MATT ZIEMINSKI RIGHT TO REPAIR	RIGHT TO REPAIR, REGULATORY SPOTLIGHT
<b>11:30 AM TO 12:00PM</b>	DARWIN GARCIA AND RONALD TRAVIS MOTOROLA	DESIGN FOR SERVICE, MOTOROLA RIGHT TO REPAIR SOLUTIONS, AND AFTER MARKET PARTS
<b>12:00 PM TO 12:30 PM</b>	ANSAR KHAN REPAIRDESK	USING DATA AND TECHNOLOGY TO RUN A MORE PROFITABLE REPAIR BUSINESS
<b>12:30 PM TO 1:00 PM</b>	MICHAEL HUTCHCRAFT GLACIER	R2 FOR RETAIL SHOPS
<b>1:00 PM TO 1:30 PM</b>	ELIZABETH CHEN AND MICHELLE CHEN TRILLION	WALK THE PATH OF A TECHNICIAN TO AN ENTREPRENEUR
<b>1:30 PM TO 2:00 PM</b>	SEAN CLELAND BSTOCK	STRATEGIC SOURCING
<b>2:00 PM TO 2:30 PM</b>	NEIL YOUNG THE LEASE PROS	HOW TO IDENTIFY PITFALLS IN A COMMERCIAL RETAIL LEASE
<b>2:30 PM TO 3:00 PM</b>	ROBERT YAP GEN MOBILE	WHY SELL WIRELESS IN REPAIR STORES?
<b>3:00 PM TO 3:30 PM</b>	JARED BRIER AKKO	THE ROLE OF DEVICE INSURANCE IN BOOSTING BUSINESS REVENUE AND CUSTOMER LOYALTY
<b>3:30 PM TO 4:00 PM</b>	CHRISTOPHER SMITH SAVANNAH DOCTOR	CONTENT CREATION + AUTOMATION = \$\$\$
<b>4:00 PM TO 4:30 PM</b>	JASE ANZO ENTREPRENEUR	STORE FLIPPING: TAKE A FAILING STORE AND MAKE IT AMAZING!



# Demo Schedule

**DAY 1: APRIL 18, 2024**

## FIRST SESSION

**10:00 AM** | CHRISTIAN KELLY - MYTECHBENCH - DEMO ROOM 3  
**TO 11:00 AM** | **DRONE REPAIR DEMO**

**10:00 AM** | MOBILESENTRIX - DEMO ROOM 2  
**TO 11:00 AM** | **TOOL DEMO**

**11:00 AM** | NAW RING - NASAN - DEMO ROOM 1  
**TO 12:00 PM** | **SCREEN REFURB**

## SECOND SESSION

**12:00 PM** | MARTIN ORGANISTA - EZFIX - DEMO ROOM 3  
**TO 1:00 PM** | **MICRO SOLDERING**

**12:00 PM** | JAVIER MR PHONE DOCTOR - REFURB - DEMO ROOM 2  
**TO 1:00 PM** | **SCREEN REFURB**

**1:00 PM** | BRAD BACIGALUPI - RED WOLF - DEMO ROOM 1  
**TO 2:00 PM** | **3D TECHNOLOGY (CASE PRINTING)**

## THIRD SESSION

**2:00 PM** | CHRISTIAN KELLY - MYTECHBENCH - DEMO ROOM 3  
**TO 3:00 PM** | **TV REPAIR DEMO**

**2:00 PM** | JESSA JONES - IPAD REHAB - DEMO ROOM 2  
**TO 3:00 PM** | **HOW TO ADD DATA RECOVERY AS A CELL PHONE REPAIR SHOP**

**3:00 PM** | CORY FARRUGIA - REPAIRLIFT - DEMO ROOM 1  
**TO 4:00 PM** | **MARKETING AUTOMATION & ROI REPORTING**

**DAY 1 DEMOS**



# Day 2 - April 19

**DAY 2: APRIL 19, 2024**

**TOTAL DAY 8:00 AM - 2:00 PM**

**EXHIBIT FLOOR HOURS 10:00 AM - 2:00 PM**

**9:00 AM TO  
2:00 PM** | DEMOS

**8:00 AM  
TO 2:00 PM** | SPEAKERS

**8:00 AM - 10:00 AM  
SPECIAL SALES TRAINING, BRING YOUR TEAM!**

**10:00 AM  
TO 2:00 PM** | EXHIBIT HALL

**SCHEDULE RECAP**



# Speakers Day 2

**SPEAKER ROOM, BACK RIGHT OF EXHIBIT HALL**

# DAY 2 SCHEDULE

<b>8:00 AM TO 10:00 AM</b>	AHMED ABUSHARBAIN CEO, UPPLUCK	SALES TRAINING (BRING YOUR TEAM!) LOCATED IN ROOM ACROSS FROM HALL
<b>10:00 AM TO 10:30 AM</b>	TONY BAKER GSM WAREHOUSE	REPAIR STORE MANAGEMENT
<b>10:30 AM TO 11:00 AM</b>	BOB LAFON CAPITAL GROWTH PARTNERS	THE POWER & VALUE OF MENTORSHIP
<b>11:00 AM TO 11:30 AM</b>	GEORGE ABDELMALAK BLANCCO	USING REMOTE ACCESS SOLUTIONS TO INCREASE CUSTOMER CONFIDENCE AND PROFITABILITY
<b>11:30 AM TO 12:00 PM</b>	MATT BURGER DRIVESAVERS	UNRECOVERABLE SCENARIOS AND THE FUTURE OF DATA RECOVERY
<b>12:00 PM TO 12:30 PM</b>	CHARLES DAVIS RIZE CONSULTING	SECURING FUNDING AND DIVERSIFYING REVENUE STREAMS



# Demo Schedule

DAY 2: APRIL 19, 2024

## FIRST SESSION

**9:00 AM** | CHRISTIAN KELLY - MYTECHBENCH - DEMO ROOM 3  
**TO 10:00 AM** | **DRONE REPAIR DEMO**

**9:00 AM** | MARTIN ORGANISTA - EZFIX - DEMO ROOM 2  
**TO 10:00 AM** | **MICRO SOLDERING**

**10:00 AM** | NAW RING - NASAN - DEMO ROOM 1  
**TO 11:00 AM** | **SCREEN REFURB**

## SECOND SESSION

**11:00 AM** | MOBILESENTRIX - DEMO ROOM 2  
**TO 12:00 PM** | **TOOL DEMO**

**11:00 AM** | CORY FARRUGIA - REPAIRLIFT - DEMO ROOM 3  
**TO 12:00 PM** | **MARKETING AUTOMATION & ROI REPORTING**

**12:00 PM** | JAVIER MR PHONE DOCTOR- REFURB - DEMO ROOM 1  
**TO 1:00 PM** | **SCREEN REFURB**

## THIRD SESSION

**1:00 PM** | BRAD BACIGALUPI - RED WOLF - DEMO ROOM 2  
**TO 2:00 PM** | **3D TECHNOLOGY (CASE PRINTING)**

**1:00 PM** | CHRISTIAN KELLY - MYTECHBENCH - DEMO ROOM 3  
**TO 2:00 PM** | **TV REPAIR DEMO**

**DAY 2 DEMOS**





# Entertainment Zone sponsored by Repairs First Association

- **VR EXPERIENCE AREA, PLAY AS A TEAM!**

Sponsor



## Day 1 Evening cocktail party on the exhibit floor:

Sponsors:

- **DRINKS/SNACKS RECEPTION IS 5:00 PM-6:00 PM**
- **THE GRE LASER LIGHT SHOW IS AT 5:45 PM! ON THE MAIN FLOOR!**



**FUN AT THE GRE**



Thank you to our Sponsor:



**REPAIRS FIRST**  
ASSOCIATION  
SMALL IDEA.. GLOBAL PLAN

# Experience VR at the GRE

Included with your ticket! Bring the team!



# Speaker room

Sponsored By



# FUN AREA



# Demo Room 3

Sponsored By



# OCTAGON



COFFEE



# Demo Room 2

Sponsored By



# Demo Room 1

Sponsored By



Hall Entrance